

GRIFFIN LEBLANC

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SUMMARY

Product-focused Software Engineer building production fintech systems, regulatory logic, internal tooling, QA automation, and rollout workflows. Experienced in React, TypeScript, Node.js, production troubleshooting, and AI-assisted development, with finance and operations context across engineering, operations, compliance, QA, and support.

TECHNICAL SKILLS

Frontend: JavaScript, TypeScript, React, Next.js, Tailwind CSS, component architecture

Backend / Platform: Node.js, MongoDB, AWS, Docker, REST APIs, Vercel, Resend

Testing / Tooling: Playwright, Vitest, Git, Jira, npm, Amplitude, BTM simulators, AI-assisted development workflows, LLM-assisted debugging

EXPERIENCE

Full Stack Software Engineer | Bitcoin Depot **June 2024 - Present**

Remote, Ottawa, ON

- Lead developer on metadata-driven pricing and fee logic, building scripts, backend integrations, and frontend tooling that reduce manual configuration work during machine rollout and relocation workflows.
- Own state-based regulatory UI logic built with json-rules-engine and production scripts, adapting customer experiences across highly regulated locations
- Helped lead Cash On-Ramp feature development, enabling customers to deposit cash into an app balance and buy Bitcoin asynchronously beyond point-of-sale kiosk purchases.
- Ship full-stack features across React/Next.js, TypeScript, Node.js, MongoDB, AWS, Docker, and internal fintech systems with consistently high delivery velocity.
- Serve as a go-to technical troubleshooter for production escalations, rollout incidents, and cross-functional war-room investigations.
- Improve QA throughput by enabling remote BTM simulator testing and increasing analytic log visibility for Amplitude and testing events.

Senior Technical Account Manager / Implementation Specialist | Bitaccess, acquired by Bitcoin Depot **Jul 2021 - June 2024**

Remote, Ottawa, ON

- Led onboarding for 8,000+ Bitcoin ATMs during the acquisition transition, coordinating machine records, organization setup, hot wallet creation, rollout readiness, and stakeholder communication.
- Served as lead operator for new company and regional rollouts, implementing required UI changes and coordinating technical readiness across Australia, Hong Kong, Brazil, and Mexico.
- Operated at the intersection of engineering, operations, compliance, deployments, troubleshooting, and customer support, translating field issues into technical requirements and resolutions.
- Supported production escalations, deployment troubleshooting, and customer-impacting incidents across technical account, operations, compliance, and engineering workflows.

PROJECTS

Faceout | Founder / Developer | Next.js, React, TypeScript, Tailwind, Vercel, Resend, Vitest

- Own an Ottawa-based web studio delivering local-business websites, SEO, Google Business Profile management, and reusable monorepo components for service-based small businesses.

PermiPro | Founding Engineer | Municipal permit SaaS

- Built core SaaS infrastructure for PermiPro, including transactional email, user authentication, account settings, role-based permissions, and an application builder tool for municipal permit workflow automation.

EDUCATION

Bachelor of Commerce, Finance | Dalhousie University

2020